Dear Dennis

Words cannot adequately express the relief and gratitude we felt when we got the word that the short sale of our daughter's house was finalized. The process as you warned at the start was long and difficult but you were always there to explain what was going on and help our daughter through the process. You also kept me informed and that helped me understand what was taking place and enabled me to offer support to our daughter as you worked through the many steps with the banks.

I am thankful that my research on realtors in Northern Ohio with expertise in short sales uncovered your name and my daughter could work with such a caring professional who knew what to do and how to do it.. You were tremendous from start to finish and we are all so grateful that we had you on our side through this long journey. THANK YOU!!

Best Regards

EGJD